

Press Release

HARFORD COUNTY GOVERNMENT

Division of Emergency Operations



PUBLIC SAFETY

"Ensuring a Safe
Harford"

EDUCATION

"Preparing Now,
Building for the Future"

EFFICIENCY IN GOVERNMENT

"Governing Smarter"

ECONOMIC OPPORTUNITY

"Growing and Sustaining
Harford's Prosperity"

ENVIRONMENTAL STEWARDSHIP

"Protecting Our
Environment"

QUALITY LIVING

"Safeguarding What is
Important to Harford
County Citizens"

FOR IMMEDIATE RELEASE: November 14, 2012

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Harford County Division of Emergency Operations Receives Tri-Reaccreditation as an Emergency Medical, Fire and Police Dispatch Center of Excellence

(Bel Air, MD) - - The Harford County Division of Emergency Operations (EOC) has received "*Tri-Reaccreditation as an Emergency Medical, Fire and Police Dispatch Center of Excellence*". The award was announced by the International Academies of Emergency Dispatch based in Salt Lake City, Utah.

The Harford County Division of Emergency Operations was the second center in the world and first in the United States to be awarded this highest distinction for their comprehensive implementation and compliance with medical, fire and police priority dispatch system and its associated "*20 Points of Excellence*". The County's EOC received its first Tri-Accreditation as a Dispatch Center of Excellence in 2009.

Earning the Tri-Reaccreditation award is voluntary and involves completing a detailed self-study and analysis. The accomplishment demonstrates to not only each individual within the communications center, but also to the administration, community and peers that the Harford County Division of Emergency Operations is compliant with all international practice standards for Emergency Medical, Fire and Police Dispatch.

Commenting on receiving the award, Harford County Executive David R. Craig stated, "All of Harford County is proud of the dedicated, professional men and women who serve the people of our county with exemplary service. Attaining this international recognition from the International Academies of Emergency Dispatch is quite an honor," Craig remarked.

The Harford County Division of Emergency Operations is responsible for the emergency medical dispatch of all police, fire and EMS related calls for Harford County, and serves a population of nearly 250,000 people covering more than 450 square miles.

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The International Academies of Emergency Dispatch is a 501(c) (3) non-profit organization comprised of three allied academies with related programs and standards for emergency medical, fire and police dispatching. The IAED regularly reviews and updates the Police Priority Dispatch System (PPDS) protocols for EPD and also maintains protocols and certification standards for fire and medical dispatch based on the time-proven logic structure.

The NAED is the public-safety dispatch industry's leading certifying and standard-setting body, with more than 30,000 members in 20 countries.

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“Preserving Harford’s past; promoting Harford’s future”